

## WEBSITE PRIVACY AND COOKIES POLICY

### OUR DATA PROTECTION POLICY IS FOR ALL CONTRIBUTORS, SPONSORS AND INDIVIDUALS

At CRESS UK, we take your privacy seriously; we do not sell or trade your personal details. We do collect some information about you, so read on to find out more.

#### DATA WE COLLECT ON THIS WEBSITE

##### 1. Cookies

Like most websites, [cressuk.org](http://cressuk.org) uses cookies to collect information. Cookies are bits of information which your computer or other device (such as smartphones or tablets) remembers as you browse websites. We use cookies to remember when we last saw you use our website and which pages you visit. Please see our cookie policy below.

##### 2. Website statistics

When someone visits CRESSuk.org, we use a third-party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is only processed in a way which does not identify anyone. We do not make and do not allow Google to make any attempt to find out the identities of those visiting our website.

##### 3. Mailing list

You can sign up for our mailing list. We use a third-party provider, MailChimp, to deliver our news. We gather statistics around email openings and clicks using industry-standard technologies to help us monitor and improve our e-newsletter. For more information, please see MailChimp's privacy notice. You can unsubscribe to general mailings at any time of the day or night by clicking the unsubscribe link at the bottom of any of our emails or by emailing Caroline Lamb at: [caroline.lamb@cressuk.org](mailto:caroline.lamb@cressuk.org).

##### 4. Access to your personal information

You are entitled to view, amend, or delete the personal information that we hold. Email your request to Caroline Lamb – [caroline.lamb@cressuk.org](mailto:caroline.lamb@cressuk.org).

##### 5. Third-Party Payment Providers

a. We use PayPal to process your donations. More information on how PayPal processes your personal data and your data protection rights, including your right to object, is available at [paypal.com/uk/webapps/mpp/ua/privacy-prev](https://paypal.com/uk/webapps/mpp/ua/privacy-prev)

b. We use GoCardless to process your Direct Debit payments. More information on how GoCardless processes your personal data and your data protection rights, including your right to object, is available at [www.gocardless.com/legal/privacy/](https://www.gocardless.com/legal/privacy/)

c. We use Stripe to process your Direct Debit payments. More information on how Stripe processes your personal data and your data protection rights, including your right to object, is available at [stripe.com/en-gb/privacy](https://stripe.com/en-gb/privacy)

d. We use Beacon CRM to manage our data. More information on how Beacon processes your personal data and your data protection rights, including your right to object, is available at [www.beaconcrm.org/legal/privacy](https://www.beaconcrm.org/legal/privacy)

## 6. This Privacy Policy

This Privacy Policy is subject to change.

## 7. Cookies Policy

A cookie is a named value, a single piece of information, which we ask your web browser to hold for us. If you allow your browser to accept cookies, the name and value will be sent back to us whenever you visit a page. Cookies allow websites to respond to you as an individual. The website can tailor its operations to you.

a. We use the Google Analytics system to examine our website traffic. Google will register some cookies with your browser. Google Analytics provides us with aggregated statistics on how our website is used. We can't identify individuals from the data Google provides.

b. Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you other than the data you choose to share with us.

c. You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## 8. What cookies can you get by using our site? Google Analytics Cookies

At the time of writing, CRESSuk.org sets these cookies – `_ga`, `_gat`, `_gid`. They are set just for our domain, but Google sets them, and the names may change. If you don't delete them, they will hang around for up to two years. If you are concerned, clear your cache or block them. These cookies are not necessary for the operations of our website.

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## CONTACT DETAILS

This policy has been approved and authorised by the Trustees:

|                        |                                                                                   |
|------------------------|-----------------------------------------------------------------------------------|
| <b>Name:</b>           | Jeremy Metcalfe OBE                                                               |
| <b>Position:</b>       | Chair of the Trustees                                                             |
| <b>Date:</b>           | 29 June 2026                                                                      |
| <b>Signature:</b>      |  |
| <b>Policy version:</b> | June 2026                                                                         |
| <b>Date of Review:</b> | June 2027                                                                         |
| <b>Contact:</b>        | <a href="mailto:info@CRESSUK.org">info@CRESSUK.org</a>                            |